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PART--I-- Orders and Notifications by the Government of Tripura, The High Court, Government Treasury etc.

Tripura Electricity Regulatory Commission (Electricity Supply Code) Regulations, 2011 (Third Amendment), 2025

31st January, 2026

No.F.25/TERC/2025/1477:- In exercise of the powers vested under Section 50, Section 181(2)(t) read with 181(2)(x), and the provisions of Section 43(1), 46, 47(1) and 47(4) read with Section 181(1), 181(2)(v), and 181(2)(w) of the Electricity Act, 2003, the Tripura Electricity Regulatory Commission (TERC) (hereinafter, the Commission) had previously notified the Tripura Electricity Regulatory Commission (Electricity Supply Code) Regulations, 2011 (hereinafter, the Principal Code or Supply Code) on 17th October 2011, and its subsequent amendments on 06th August 2013 and 10th January 2014.

The Ministry of Power, GOI, New Delhi, has identified certain changes in the Supply Code and other related Regulations for Ease of Living for consumers.

Accordingly, to incorporate these directives for the Ease of Living and to address specific operational and regulatory requirements as requested by TSECL and TREDA, the Commission has decided to amend the relevant provisions accordingly.

The Tripura Electricity Regulatory Commission, in exercise of the powers vested in it, hereby makes the following Regulations to further amend the TERC (Electricity Supply Code) Regulations, 2011 (hereinafter referred to as the 'Principal Regulations').

1. Short title and commencement

1.1 These regulations may be called the TERC (Electricity Supply Code) Regulations, 2011 (Third Amendment), 2025.

1.2 These regulations shall come into force from the date of their publication in the Tripura Gazette.

2. Amendment of the Regulation 3.2 of the Principal Regulation:

The Regulation 3.2 is amended to be read as under:

"*5.3 Supply shall generally be given at the following voltages on the basis of contracted load:*

Category	System of Supply
Low Tension	
All installations (other than irrigation pumping and agricultural services) with a contracted load up to **4kW**	Single phase at 230 V
Irrigation pumping and agricultural services and all installations with a contracted load **above 4kW** and **up to 150 kW**	3 Phase, 4 wire at 440 v
High Tension	

Contracted load exceeding 176 kVA* and up to 2000 kVA	3 Phase at 6.6 kV/11 kV
Contracted load exceeding 2000 kVA and up to 10000 kVA	3 Phase at 33 kV
Extra High Tension	
Contracted load exceeding 10000 kVA	3 Phase at 66 kV/110 kV/132 kV

**Assuming a power factor of* 0.85

3. Addition of Proviso to Regulation 4.6 of the Principal Regulation:

The Regulation 4.6 is amended to be read as under:

"4.6 In case of new connection, the consumer shall bear Service Connection Charges, i.e. the cost of extension of service connection from the distribution mains to the point of supply. and shall pay the security deposit (except in case of prepaid meters) as detailed in Annexure 11.18 to this Code.

Provided for electrified areas up to 150 kW, the connection charges for new connection shall be fixed by the distribution licensee on the basis of the load, category of connection sought, and average cost of connection of the distribution licensee. The connection charges, in such cases, shall be paid at the time of application for new connection. The licensee shall make available connection charges online for connected load up to 150 kW."

4. Addition of Proviso to the Regulation 4.29 of the Principal Regulation:

The Regulation 4.29 is amended to be read as under:

"4.29 The licensee shall, at the time of receipt of application form, stipulate a date for inspection of applicant's premises in mutual consultation with the applicant, under written acknowledgment. The date of inspection must be scheduled within 5 working days in Class-I cities and urban areas and 7 working days in rural areas from the date of receipt of application form. If the applicant wishes, he can get the inspection scheduled on a non-working day for the licensee (i.e. Sunday, gazetted holidays etc.) on payment of inspection fee of Rs. 500.

Provided that no field inspection shall be required to be carried out by the Licensee prior to release of electricity connection for consumers/applicants with sanctioned load up to 150 kW."

5. Amendment of the Regulation 4.36 of the Principal Regulation:

The Table-1 (Timeline for issue of demand note) of Regulation 4.36 is amended to be read as under :

Particulars	No. of working days from receipt of application form		
	Class-I Cities	Urban Areas	Rural Areas
Extension of distribution mains / System required **for above 150 kW**			
In case of HT service connections	Within 15 working days	Within 15 working days	Within 20 working days
In case of EHT service connections	Within 30 working days	Within 30 working days	Within 30 working days

6. Amendment to the first proviso of Regulation 4.37(2) of the Principal Regulation:

The first proviso to the Regulation 4.37(2) is amended to be read as under :

Provided that if the applicant wishes to carry out the works himself, he shall be permitted to do so under supervision by the licensee's official. Adhering to the estimate and layout approved by the licensee, the applicant can get the work of drawing of service line from the licensee's distribution mains up to his premises through a 'C' or higher-class Licensed Electrical Contractor (LEC), and the work of extension of HT/EHT line, Distribution or HT substation and LT line only through an 'A' class LEC. In such case the consumer himself shall procure the materials. The material should conform to relevant BIS specifications or its equivalent and should bear the ISI mark wherever applicable. ***The consumer should submit the Tax Invoice(Purchase Documents), Test Certificate, Bilty(e-waybill) of Transformer, Cable, Circuit Breaker to the concerned Electrical Sub-division/ Division/Circle before charging of the Substation or line.*** *The licensee may ask for documentary evidence of other materials to verify the quality of materials used:*

7. Amendment of the Regulation 4.41 of the Principal Regulation:

The Table-2 (Timeline for releasing new electricity connection (energisation)) of Regulation 4.41 is amended to be read as under :

Activity	Class-I Cities	Urban Areas	Rural Areas
For Industry/Farm/Company New connection/additional load up to 150kW where no 'Right of way' (RoW) is required, subject to technical feasibility.	-	7 days	7 days
For Industry/Farm/Company New connection/additional load up to 150kW where 'Right of way'(Row) is required, subject to technical feasibility.	-	15 days	15 days
New connection / additional load where supply can be provided from existing network other than (a) & (b) above, subject to technical feasibility	-	7 days	15 days

New connection / additional load where supply can be provided after extension / augmentation of network	LT 30 days HT 90 days EHT 180 days	LT 30 days HT 90 days EHT 180 days	LT 30 days HT 90 days EHT 180 days
Erection of substation to extend supply	On case to case basis as per the approval of Commission	On case to case basis as per the approval of Commission	On case to case basis as per the approval of Commission

8. Amendment of the Regulation 4.48 of the Principal Regulation:

The Regulation 4.48 is amended to be read as under:

"4.48 Temporary connection shall be granted for such period as may be requested by the applicant in the application form. For extension of the temporary supply beyond the sanctioned period, the provisions specified in Clause 4.60 of this Code shall apply."

9. Amendment of the Regulation 5.7 of the Principal Regulation:

The Regulation 5.7 is amended to be read as under:

"5.7 If supply to an HT/EHT consumer is given on an independent feeder for their exclusive use, the metering arrangement shall be installed at the sub-station (sending end) on the high-voltage side. The meter installed at the Licensee's sub-station shall be used exclusively for billing purposes.".

10. Amendment of the Regulation 10 of the Principal Regulation:

The existing Annexure 11.1 and Annexure 11.2 of Regulation 10 have been merged and consolidated into a single Annexure, namely **Annexure 1**. Accordingly, Annexure 11.1 and Annexure 11.2 **stands omitted** from Regulation 10.

11. Amendment of the Annexure 11.19 of the Tripura Electricity Regulatory Commission (Electricity Supply Code) (2nd Amendment) Regulation, 2024 in respect to the Principal Regulation:

The table under Annexure 11.19 is amended to be read as under:

Sl. No.	Category of Consumer	Load Factor
1.	Domestic	30%
2.	Commercial	50%
3.	LT Industrial	50%
4.	HT/EHT Industrial	
	i. Single Shift Industries	50%
	ii. Double Shift Industries	75%
	iii. Continuous Industries	100%
5.	Irrigation / Water Works	50%
6.	Public Lighting / Special Public Lighting	40%

7.	Bulk Supply	50%
8.	Tea, Coffee, Rubber Garden, etc.	50%
9.	Mobile Tower	80%
10.	Signals & Blinkers	75%
11.	Railway Traction	50%
12.	All categories in case of direct theft	100%
13.	Non-Domestic & Non-Commercial Consumers	30%
14.	HT Industrial Consumers	30%
15.	EV Charging Consumers	50%

By the order of the Commission

31/01/2026

(Biswahari Jamatia)
Secretary

Annexure-1

NEW SERVICE CONNECTION APPLICATION FORM	
Field	**Details / Options**
1. Applicant Details	
Applicant Type	[Individual / Organization]
Organization Category	
Name of Applicant / Organization	
Authorized Signatory Name	
Designation	
Mobile No.	
2. Address Where Power Supply is Required	
House / Plot / Premise No.	
Landmark	
Street / Mohalla	
District	
Area / Ward No.	
Pincode	
Land Type	
Subdivision	
Revenue Circle	
Tehsil	
Mouja No.	
Plot No.	
Khatiyan No.	
3. Address for Communication	
Same as Power Supply Address?	[Yes/No]
House / Plot / Premise No.	
Landmark	
Street / Mohalla	
District	
Area	
Pincode	
4. Office Details	
Office Name	
Request Type	
Neighbor's Account No.	
5. Type of Supply	
Category	[LT/HT/EHT]
Registration Date	
Proposed Installation	
6. Connection Details	
Tariff Category	
Nature of Installation	
Sub-Tariff Nature	
Tariff Code	
Drawing Approval Obtained	[Yes/No + Certificate upload]
Load Type	
Load	

Voltage Required	
Phase Type	
Distance from Pole	
Private / Govt	[Private / State / Central]
Department / Premise	
Consumer Type	PD-Private Domestic
Land Acquisition Status	
Production Capacity	
Industry Category / Unit Type	
Institution Developing Premises	
Previous Electricity Requests	[Yes/No]
Laying Service Lines	[Yes/No]
Own CEA-Approved Meter	[Yes/No]
Phasing of Contract Demand	
7. Documents Submitted by Consumer	
Document Type	Select [Upload]
8. Required Documents	
Consumer Photo	[Upload JPG/PNG]
Scanned Signature	[Upload JPG/PNG]
Proof of Identity	[Upload]
Proof of Ownership	[Upload]
Proof of Current Address	[Upload]
Self-Declaration Certificate	[Upload]
9. Business / Legal Document Uploads	
Copy of Trade Licence	[Upload]
Valid Industrial Licence	[Upload]
Memorandum and Articles of Association	[Upload]
Certificate of Incorporation with Authorization	[Upload]
10. Electricity Dues Declaration	
Any dues in Consumer's name	[Dropdown: Yes / No]
Any dues for premises applied	[Dropdown: Yes / No]
Any dues with associated firm	[Dropdown: Yes / No]
11. Terms & Verification	
Agree to Terms and Conditions	
CAPTCHA	[Input field + code displayed]
Generate OTP	[Button]
OTP Input	[Text field]

I/ We hereby declare that

(a) The information provided in this application is true to my knowledge.

(b) I/ We have read the TERC Electricity Supply Code Regulation, Tariff order and agree to abide by the conditions mentioned therein.

(c) I/ We will deposit electricity dues, every month, as per the applicable electricity tariff and other charges.

(d) I/ We will own the responsibility of security and safety of the meter, cut-out and the installation thereafter.

(e) I/We hereby undertake that I am aware of governing Regulations related with Electrical Service Connection. I acknowledge the application shall be liable for rejection along with all associated consequences in case of any deficiency in application.

(f) I/We hereby undertake that I/We shall provide necessary RoW (Right of Way)/Clear site during execution for extension of Electrical Service Connection.

(g) I/We hereby declare that the internal wiring at the premises has been duly executed in accordance with prescribed electrical safety standards and protocols. I/We further undertake full responsibility for the safety and integrity of such wiring and acknowledge that the Licensee shall not be held liable for any fire hazard, accident, or damage arising out of any defect in the internal wiring or due to my/our non-compliance with prescribed safety standards and protocols.

Date : Signature of the consumer/Authorized Signatory
Place : Name :